

DARWEN HEALTHCARE

CQC STATEMENT OF PURPOSE

PROVIDER ID: 1-199781342

LOCATION ID: 1-552632832

*Dr C R Dalton, Dr C Clayton, Dr R P Sudell,
Dr P J Morris, Dr M Ninan, Dr M Umer*

STATEMENT OF PURPOSE FOR DARWEN HEALTHCARE

**Dr CR Dalton, Dr C Clayton, Dr R Sudell,
Dr P J Morris, Dr M Ninan, Dr M Umer**

Our Statement of Purpose at Darwen Healthcare sets out the following information:

- The full name of the service provider and any registered managers together with their business address, telephone number and electronic mail addresses
- The legal status of the service provider
- Details of the locations at which the services provided for the purposes of the regulated activity is carried on
- Our aims and objectives in carrying on the regulated activity
- The kinds of services provided for the purpose of carrying on of the regulated activity
- The range of service users' needs which those services are intended to meet.

CQC Registered Managers

Dr Mammen Ninan
GP Partner

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GP Partner

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Darwen Healthcare is a General Practice Partnership, with 6 GP Partners and 2 salaried GPs, Practice Manager, 2 Advanced Nurse Practitioner, 1 Nurse Practitioner, 3 Practice Nurses, 3 HCA's, 2 secretaries, Corporate Governance Administrator, Administrative Coordinator, Contract Administrator, 1 Reception/Administration Supervisor, 2 Senior Receptionists and 11 receptionists/admin staff.

The Practice is a designated training practice which involves training doctors and medical students. We currently have:

1 Registrar (ST3) and 3 FY2's (per year).

We also take 8 (Year 5) Medical Students and Student Nurses.

We are open to all patients living within our practice boundary in Darwen and the surrounding areas. We work in partnership with our patient's and our Patient Reference Group to provide a high standard of medical care for our patients.

We also offer the Community Anticoagulation Service for patients registered with GPs in Blackburn & Darwen. We hold clinics weekly at Darwen Health Centre, Darwen & Barbara Castle Way Health Centre, Blackburn. The administrative and managerial element falls under the umbrella of Darwen Healthcare.

We are a General Medical Service (GMS) Practice offering Primary care services for the diagnosis and prevention of disease. We help patients to manage their health and prevent illness. Our GPs assess, diagnose, treat and manage illness. They carry out screening for some diseases and promote general health and wellbeing.

Our GPs act as a patient's advocate, supporting and representing a patient's best interest to ensure they receive the best and most appropriate health and/or social care. Our GPs also work closely with other healthcare colleagues and can provide a link to further health services.

Our GPs also arrange hospital admissions and referrals to other services and specialists and they link in with secondary and community services regarding patient care, take advice when needed and sharing information on a need to know basis. Our GPs also collect and record important information received from other healthcare professionals involved in the treatment of our patients.

LOCATION

The Practice address:

Darwen Healthcare, Darwen Health Centre, James Street West, Darwen, BB3 1PY.
Telephone: 01254 226691/2/3 Fax: 01254 226689 darwen.healthcare@nhs.net

OUR MISSION STATEMENT

“Where your health matters”.

VISION

We aim to provide a high quality of care to our patients. Our doctors nursing team and practice staff are dedicated to offering a caring and professional service working within local and national governance, guidance and regulations.

OUR AIMS AND OBJECTIVES

- Darwen Healthcare endeavors to deliver superlative medical care at all times. We provide a high standard of medical care utilising evidence based medical standards as laid down by NICE and BwD CCG. Our first concern is the care of our patients. Our philosophy is to provide personalised, high quality general practice care to individuals and families. Our services include disease prevention and health promotion, management of acute and chronic illnesses, blood analysis, specialist referrals, family planning, cervical smears, ante-natal and post-natal care, paediatric care, immunisations and travel health.
- Our principle is that our patients come first. Darwen Healthcare Staff express their respect for the privacy and dignity of all our patients by behaving in an empathetic and sensitive manner, always aiming to accommodate the patient's needs.
- We encourage our patients to communicate with us by:
 - Talking to us
 - Participating in practice surveys
 - Joining our Patient Reference Group
 - Feedback via our website or comments suggestion forms
- We take care of our staff offering them support and providing them with training ensuring that they have the right skills to carry out their duties competently

- We have a zero tolerance of all forms of abuse in order that we can provide a safe and friendly environment.

OUR SERVICES

The GMS services provided by our GPs are defined under the General Medical Services Contract. Our Regulated activities are:

- Treatment of disease, disorder or injury
- Diagnostic and screening procedures
- Family Planning
- Surgical Procedures
- Maternity and Midwifery Services

ESSENTIAL SERVICES

We provide essential services for people who have health conditions from which they are expected to recover, chronic disease management and general management of terminally ill patients.

Our core services include:

- GP Consultations
- Asthma Clinics
- Chronic Obstructive Airways Disease Clinics
- Coronary Heart Disease Clinics
- Chronic Kidney Disease Clinics
- Diabetes Clinics
- Hypertension Clinics
- Medication Reviews
- Epilepsy Monitoring
- Mental Health Review clinics
- Learning Disability clinics
- Cervical Cytology Screening
- Contraceptive Services
- NHS Health Checks
- Stop smoking support
- Child Health Surveillance
- Post Natal checks
- Vaccinations and Childhood immunisations services

ENHANCED SERVICES

Our enhanced services include:

- Contraceptive coil fitting (IUD)
- Flu Immunisation/Pneumococcal immunisations
- Minor Surgery

OTHER SERVICES

Our practice also offers services including:

- GPwSI Cardiology
- Anticoagulation Service for Blackburn with Darwen patients, clinics held at Darwen Health Centre, Darwen & Barbara Castle Way Health Centre, Blackburn.

OTHER SERVICES WITHIN THE BUILDING

Other services offered within Darwen Health Centre:

- Dressing clinics
- ECG's (electronic heart trace)
- Ear wax and syringing
- Minor injury service
- Suture removal
- Pharmacy

NON-NHS SERVICES

Our Practice also provides services which are non-NHS and are paid for by the patient.

These services include:

- Insurance claim forms
- Private sick notes
- HGV Medicals/DVA Medicals for registered patients

CONTACTS

Practice Manager Ann Neville 01254 226710

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