



July 2016 Newsletter

Where your health matters.

Opening times

The practice is open:
 Monday 08:00 – 20:00
 Tuesday – Friday 08:00 -18:30

Patient Contact Details:

Please remember to inform us if you change your contact details including landline. Mobile phone number and email address

You can contact the surgery at:

Telephone : 01254 226691
 Fax: 01254 226689

Website: www.darwenhealthcareco.uk
 Email: darwen.healthcare@nhs.net

Louise Chivers

Welcome to Louise Chivers, who joins us as a Practice Nurse working Monday, Wednesday, Thursday and Fridays. Louise has spent the past few months working with the District Nursing Team and prior to that worked as a Practice Nurse in Australia.

Dr K Killalea

Dr Killalea has commenced her Maternity Leave and we welcome Dr Q Hussain to the team who will be working Wednesday, Thursday and Fridays from 11 August 16,

Telephone System

The practice currently has a call queuing system and at busy times has a third receptionist answering the telephones along with a prescription clerk answering the prescription line between 10:00 and 12:00 and 2:00 - 4:00 pm.

Did you know that you can register for On line Patient Access which allows you to pre-book routine GP appointments, ordering of prescriptions and have access to areas of your Medical Record.

If you need to ring the practice for results, queries etc. please can you do so after 09:00 am as this will allow the first hour to be used for the booking of Urgent on the Day Appointments.

Foundation Year Two – Doctors in Training

As you may be aware we are a training practice for Junior Doctors who are placed with us for periods of 4 months. If your appointment is with one of the Junior Doctors their appointment times are longer so they will have more time to spend with you. Patient feedback is very positive however if you do not wish to see a Junior Doctor, please let reception know when making your appointment.

August Bank Holiday

The surgery will be closed on Monday 29 August 2016. If have an urgent medical problem when the surgery is closed please ring 111.

Please allow plenty of time to order your prescriptions. If your prescription is due around the above period please ensure that it is ordered by Wednesday 24 August 2016.

MenACWY Vaccinations

If you date of birth is between **31.08.1997 and before 31.08.1998** you are eligible of the MenACWY vaccination. This vaccination protects against four different causes of meningitis and septicaemia – meningococcal (Men) A, C, W and Y diseases.

Please ring Gillian on 01254 226711 to make an appointment or email darwen.healthcare@nhs.net