

**Friends and Family Feedback**  
**August 2018**

Source	Patient Answer	Patient Comment	Practice Comment
Offline	Extremely Likely	Called this morning and was served by Alex who was more than happy to help me and a big smile on her face all the time I was there.	Thank you for the positive feedback which will be shared with Alexi and the team
Offline	Extremely Likely	Very Friendly always happy to help	Thank you for the feedback which will be shown to the practice team
Offline	Extremely Likely	Always helpful, efficient service. Lovely staff	Thank you for the lovely feedback
Offline	Extremely Likely	Staff are very helpful and courteous at all times	Thank you for your positive feedback
Offline	Extremely Likely	Because they have always been polite	Thank you for the kind words
Offline	Extremely Likely	I am very impressed with the service which is very thorough and professional.	Thank you for the wonderful feedback
Offline	Extremely Likely	Tracey is a lovely girl and doing a good job	Thank you for your feedback which will be shared with Tracy
Offline	Extremely Likely	Dr Lowe has been a fantastic doctor who has worked so quickly and effectively to give great advice and treatment.	Thank you
Offline	Extremely Likely	Get rid of these opinion sheets. You lovely people provide world class care for free!!	Thank you for the great feedback. We try our best.
Offline	Extremely Likely	I felt that I was listened to in relation to getting help for my son I found the receptionist to be helpful as well as understanding.	Thank you so much for your kind words.
Offline	Extremely Likely	Dr <u>Sudell</u> 's manner was very reassuring and he was very thorough. He explained everything he was doing and why both during the appointment and his recommendations.	Your feedback will be shared with Dr Sudell
Offline	Extremely Likely	Fantastic friendly staff	Great comments
Offline	Extremely Likely	Dr Low has really helped with my depression and has made things so easy for me. Thank you Dr Low. Good Luck in your future career.	Thank your feedback has been forwarded to Dr Low who is now in her next placement.

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Offline	Extremely Likely	The staff are fantastic always very helpful	Thank you for the great feedback for the practice team
Offline	Extremely Likely	The doctor and the receptionist were very helpful	Thank you for the positive comments
Offline	Extremely Likely	I feel very comfortable coming here.	Thank you for the great feedback
Offline	Extremely Likely	Dr Hussain is a credit to the practice. He is always very caring and reassuring to me and my family each time I visit.	Thank you for the kind comments which will be shared with Dr Hussain.
Offline	Extremely Likely	Efficient and always take care to listen etc.	Thank you for the positive comments.
Offline	Extremely Likely	Seen promptly on the day	Thank you for the feedback

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19 Comments in total