

Friends and Family Feedback
March 2018

Source	Patient Answer	Patient Comment	Practice Comment
Offline	Extremely Likely	Because everyone is so caring	Thank you for the positive feedback
Offline	Extremely Likely	Everyone is really helpful and polite	Thank you for the feedback which will be shown to the practice team
Offline	Extremely Likely	Punctuality and helpfulness	Thank you for positive feedback
Offline	Extremely Likely	Efficient Friendly Team	Thank you for your positive feedback
Offline	Extremely Likely	Excellent	Thank you
Offline	Extremely Likely	Always been very satisfied	Thank you for the kind comments
Offline	Extremely Likely	Very good service	Thank you for your feedback we always try our best
Offline	Extremely Likely	Very happy with the service provided, staff are always helpful and very professional	I will share your comments with the whole practice team
Offline	Extremely Likely	Extremely helpful, efficient and friendly Reception Team	Great to hear how valued the receptionists are
Offline	Extremely Likely	Fantastic service all the time, I would highly recommend the service and practice to all my friend and family – Keep up the good work girls,	Thank you so much for your kind words.
Offline	Extremely Likely	Tracey the receptionist is extremely helpful	Your feedback will be shared with Tracey
Offline	Extremely Likely	Wonderful and helpful reception staff	Great comments
Offline	Extremely Likely	Excellent – no complaints whatsoever	Great to hear your wonderful feedback
Offline	Extremely Likely	No Complaints – really good service and well looked after	Thank you so much
Offline	Extremely Likely	Staff are always friendly and helpful, always clean and friendly atmosphere. Always quick to be seen. Overall	Thank You for the feedback

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		very happy with the service.	
Offline	Extremely Likely	Very helpful staff	Thank You
Offline	Extremely Likely	Appointments quickly available, Friendly staff and GPs	We do try to regularly assess the capacity and demand to ensure that we have enough appointments.
Offline	Extremely Likely	Staff are friendly always greet with a smile. Environmentally good housekeeping	Thank you
Offline	Extremely likely	Excellent reception and doctors from making appointments until you see the GPs and keep you up to date with everything required	Wonderful comments, Thank you
Offline	Extremely Likely	Always friendly and helpful, good service	Thank you everyone
Offline	Extremely Likely	Because I have been well satisfied and supported through the loss of my husband	Thank you for your comments and if you do need any help please do not hesitate to contact us
Offline	Extremely Likely	Yes, every receptionist is pleasant and nothing is too much trouble and advanced nurse practitioners Debbie and Julia are great	Thank you for such positive comments
Offline	Extremely Likely	Dr Hussain listened to my problems and helped me the best way he could and reception staff are very helpful.	I am sure Dr Hussain will be delighted with the comments
Offline	Extremely Likely	All the staff on reception are very understanding and helpful in getting me the help I needed	Thank you for your kind and positive feedback.

25 Comments Received

All 25 Extremely Likely