

**Friends and Family Feedback**  
**October 2018**

Source	Patient Answer	Patient Comment	Practice Comment
Offline	Extremely Likely	Debbie Yates was very good with knowledge explanation and support.	Thank you for the wonderful feedback which has been shared with Debbie and the team..
Offline	Extremely Likely	Doctors are great	Thank you for the feedback which will be shown to the practice team
Offline	Extremely Likely	I find Terri Livesey easy to get on with relaxing makes me feel at ease straight away.	Thank you for the lovely feedback which has been shared with Terri.
Offline	Extremely Likely	Friendly and efficient	Thank you for your positive feedback
Offline	Extremely Likely	Staff, Doctors and Nurses are very friendly and do anything they can to help you.	Thank you for the kind words
Offline	Extremely Likely	I am very impressed with the service	Thank you for the wonderful feedback
Offline	Extremely Likely	Friendly	Thank you for your comments
Offline	Extremely Likely	Very friendly always willing to help	Thank you for such positive comments
Offline	Extremely Likely	Very happy with all my visits. Such lovely staff	Thank you for the great feedback. We try our best.
Offline	Extremely Likely	Prompt attention	Thank you so much for your kind words.
Offline	Extremely Likely	The staff at the practice is wonderful, they always help with any problems and do their best for patients. The service is brilliant and I would recommend the practice to all of my friends.	Your feedback will be shared with the team
Offline	Extremely Likely	Very helpful	Great comments
Offline	Extremely Likely	Always so helpful and help me get seen wherever possible. Friendly staff especially Eliot and fantastic service. 10/10	Thank your feedback has been forwarded to Eliot and the team

13 Extremely Likely  
13 Comments in total