

## Darwen Healthcare Patient Participation Group Monday 17<sup>th</sup> January 2022 5:30 – 6:30 pm

| Name               | Position   | Int | Attended  |
|--------------------|------------|-----|-----------|
| Barry Ashbolt      | Chair      | BA  | yes       |
| Ann Crook          | Vice Chair | AC  | yes       |
| Alan Pickup        | Secretary  | AP  | yes       |
| Ian Townsend       | Member     | IT  | yes       |
| Karen Narramore    | Member     | KN  | Apologies |
| Christine Sharples | Member     | CS  | yes       |
| Carol Guys         | Member     | CG  | Apologies |
| Ian Townsend       | Member     | IT  | yes       |
| Jessica Mottershaw | Member     | JM  | Apologies |
| Brian Taylor       | Member     | BT  | Yes       |
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| Name              | Position                | Int  | Attended |
|-------------------|-------------------------|------|----------|
| Ann Neville       | Practice Manager        | AN   | Yes      |
| Nicola Wright     | Quality Lead            | NW   |          |
| Kim Cunningham    | Operations Lead         | KC   |          |
| Dr Qashuf Hussain | GP Partner              | DR H |          |
| Sue Taylor        | Patient Engagement Lead |      | Yes      |
| Zoe               |                         |      |          |
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| No | Item                                       | Content  | Action | Deadline |
|----|--|--|--------|----------|
| 1. | <b>Welcome - Chair</b>                     | Barry opened the meeting and it was noted that two members had contracted Covid and are under isolation, teams allow them to attend meetings   |        |          |
| 2. | <b>Apologies - Sec</b>                     | Carol Guys, Karen Narramore, Jessica Mottershaw  |        |          |
| 3. | <b>Minutes of the last meeting - Chair</b> | Minutes of the meeting held on the 15th November 2021 agreed as a true record<br>Matters arising not on agenda:<br>Anomalies on booking system on GP app, rectified and no apparent problems at moment<br>Promote Dry January, Barry advise public health had done, Alan advised that it was on website and Newsletters  |        |          |
| 4. | <b>Practice Update – Ann Neville</b>       | Ann introduced Zoe the new practice nurse who has joined recently and is undertaking her prescribing module.<br><br>List size 13030: Dr Ige GP ST3 has had all his recruitment checks completed and will start 2 Feb 22. in practice, he was well like during his placement as a GP ST3.<br>Drs Slack and Davies also now working so we have 53 GP sessions per week, 6.7 full time GP equivalent. |        |          |

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|  |  | <p>Our other clinicians consist of 1 ANP, 1 Physician Associate, 1 Paramedic, 1 Pharmacist and 1 pharmacist technician. They provide 36 clinical sessions making a total of 89 Sessions.</p> <p>GP Patient lists are being validated and reallocated to some of our new GPs so that which will help patients with continuity of care with their own GP.</p> <p>The need for Spirometry sessions is now essential and we are looking at using St Edwards as the room has good ventilation and distancing which will help those with breathing related conditions, this will help with taking sputum samples. 4 nurses are happy to do the sessions.</p> <p>Covid boosters at practice level is 4355 at practice and a further 2236 being completed with other providers with the total being 6691.</p> <p>Work being carried out on Hypertension, the HCA's are concentrating on this and Matthew Ninan has joined the team for 9 months to assist . Often raised BPs are recorded following a hospital visit/admission and follow up is often needed to rule out any hypertensive conditions.</p> <p>Patient feedback needs to be collated and will be sent out later.</p> <p>With the available resources medical research has been undertaken, including Diabetes. Dr Hafez, Dr Killalea and Dr Alzamani are doing Hipsdy research study as part of the 6 weeks child development check to look if any development problems and if there are any trends locally or nationally.</p> <p>This study is being carried out nationally and a leaflet will be given to parents detailing the reasons and asking for their consent to carry out the study.</p> | <p><b>Lists reallocation ongoing</b></p> <p><b>Re commence</b></p> <p><b>LH to send Alan details for the website</b></p> | <p><b>28 Feb 22</b></p> <p><b>07 Feb 22</b></p> <p><b>Jan 22</b></p> |
|  |  | <p>Zoe explained that she qualified in Cardiology at the hospital, one of the first newly qualified. Then qualified in Midwifery and used the Coronary care experience to check for heart problems in babies.</p> <p>Looking at Cardiology, Hypertension, cardio vascular details and diabetes which is often related to the other conditions.</p>   |  |  |

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|    |              | <p>Women's Health clinic will include Coils, Implants, Depo Injections, HRT, Smears etc.</p> <p>Anne Crook said she would welcome Zoe coming to the Sling Clinics and speaking to new mothers</p>   | <b>Women's health clinic commences</b>               | <b>2 Feb 22</b> |
| 5. | <b>Covid</b> | <p>Anne Crook asked about Covid vaccination for the younger vulnerable 5-11 year olds and booster clinics for the 11-15 year olds. Ann N advised that they have received the assurance document for 12-15 year olds and if this is submitted they will be able to do this cohort if requested.</p> <p>5-11 years would likely be at the. Acorn Centre.</p> <p>The practice has been contacted by parents of 12-15 years who have been advised by the school to contact their GP.</p> <p>Anne C advised that travelling to the Acorn Centre for many parents is not easy if they do not have transport, This would reduce the uptake.</p>  |  |                 |
| 6. | <b>AOB</b>   | <p>Brian T made us aware of problems getting bloods taken at the treatment room, no answer on phone and leaving message does not get a return call. Ann said he could have it done at practice, Ann asked that Brian send a formal email complaining and she will take it up treatment room management.</p>   |  |                 |
| 7. |              | <p>Christine advised it Cervical Screening Week next week. Ann advised they have had increased clinical sessions and it has been promoted on the website</p>  | <b>Clinics can be booked online or via reception</b> | <b>On-going</b> |
| 8. |              | <p>Barry advised the Public Health Team are doing a campaign with providers, the Council identifies that campaigns it wants to focus on this year and he will liaise with the group to help promote in Darwen. Brian T advised that he had been in a meeting for Mental health and this will have a focus. Barry advised that how commissioning services are contracted which will allow contracts to run for longer than 3 years without re-tender. Alan advised that he attended a conference where a specialist following the new Health and Care Bill and they are looking at contracts being for 8 years but as county level. This could be a problem for smaller charities who operate at local level. Brian advised this is a known risk that is being looked at</p> |  |                 |

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| 9. |                             | Barry ask if there was anything for those coming out of infection and Post Covid symptoms. Ann N advised that it is wise for those still suffering from symptoms to contact the practice as further treatment may be needed. Long of talk about whether Covid will be downgraded from Pandemic to endemic. Ann advised that two of the practice GP's are involved in the Long Covid Clinics |  |  |
| 10 | <b>End of Meeting</b>       | There being no further items the meeting closed at 18:20 with seasons wishes being shared by the group  |  |  |
| 11 | <b>Date of Next Meeting</b> | 21 <sup>st</sup> March 2022   |  |  |

| Date       | Meeting           |
|------------|-------------------|
| 21/03/2022 | PPG Meeting       |
| 16/05/2022 | PPG Meeting       |
| 18/07/2022 | PPG Meeting       |
| 19/09/2022 | PPG Meeting       |
| 21/11/2022 | PPG Meeting & AGM |
|            |                   |