



# The Doctor will see you now

Using your Smart  
Phone or Tablet to  
see your GP without  
leaving home



**Darwen Healthcare**

*"Where your health matters"*

GPs and other clinicians have been able to help people using the telephone for many years, however there have been limitations on what advice they can give without seeing the patient face to face.

This often meant going to the surgery just to get that interaction, with the wide use of smart phones and other devices with a screen and connected to the internet the face to face contact is possible, without you leaving your home or the clinician leaving the surgery.

Our nurses have been doing this successfully for some time now for medical reviews with great success.

We are now able to offer this service to all our patients who use the myGP app to make their appointments or order their medication.

### **Not signed up for myGP yet?**

Using myGP on your smart device is simple and easy just visit:

<https://www.mygp.com/> or download the app from



Once installed on your device, set up is quite easy and you will be able to book routine appointments online.

If you want to use the myGP app fully to order medication, receive test results or view your medical record you will need to contact reception **by telephone on 01254 226691** option 3 so that your identity can be verified by confirming details from your medical record. Access to these parts of your record will then be available. This is for your protection and to stop unauthorised access to your records.

If you are a carer or act on behalf of a partner or relative you will be able to use your app to access their record and book appointments and order medication on their behalf.

But most of all when Video consultations are rolled out you will be able to have a face to face conversation with your GP, just as you may use video chat on your phone to talk to friends and relatives, with the added security provided by the myGP app.

Not all consultations will be suitable for video e.g. where a physical examination is required, but you will be contacted by reception if this is the case and offered an appointment at the Health Centre