

Darwen Healthcare Patient Participation Group Virtual Meeting
Monday 25 January21 5:30 – 6.30 pm MS Teams

Name		Attended	Name		Attended
Dr Q Hussain, GP Partner	QH	Y	Nichola Wright	NW	Y
Barry Ashbolt Acting Chair	BA	Y	Kim Cunningham,	KC	Y
Ann Neville, Business Manager	AN	Y	Jessica Mottershaw & Baby Arthur	JM	A
Alan Pickup	AP	Y	Laura Geary	LG	A
Karen Narramore	KN	Y	Pauline Marshall (Online Member)	PM	A
Ann Crook	AC	Y	Ian Townsend	IT	Y
Christine Sharples	CS	Y	Jackie Budge	JB	A
Peter Labett	PL	Y	Carol Guys	CG	A
Sheila Sadler, (Online Member)	SS	A	Brian Taylor	BT	Y
Susan Hill, Administrative Co-ordinator	SH	Y	Julie Slater	JS	Y
Y = Attended A=Apologies					

No	Item	Content	Action	Deadline
1.	Welcome and Introduction	<ul style="list-style-type: none"> AN welcomed all to the meeting 		
2.	Apologies	<ul style="list-style-type: none"> Apologies received and noted as above 		
3.	Minutes of the last meeting	<ul style="list-style-type: none"> Minutes of last meeting already agreed 		
4.	Practice Update Embedded report Darwen PCN Hypertension Monitoring Initiative	<ul style="list-style-type: none"> A practice update had already been provided by the practice AN provided an overview each of the Darwen Practices now had a number of BP Home Monitors that could be loaned to patients for a week in order for their BP to be monitored during lockdown periods and also used for newly diagnosed hypertensives. 	<p>To be added to the practice website.</p> <p>AN to provide an update at the next meeting.</p>	<p>16 Feb 21</p> <p>March 21</p>

	<p>Covid Vaccinations</p>	<ul style="list-style-type: none"> • Update provided on delivery of Covid Vaccines locally. Darwen Health Centre and Barbara Castleway designated sites. • Care Home Vaccinations completed and the over 80's • Over 75's also completed • Housebound patients in the above cohorts due to be visited this week • Next cohort will be those patients aged over 70 and those registered as clinically extremely vulnerable. • The 3 practices in Darwen are all working together supporting each other to deliver 	<p>AN to provide update at the next meeting</p>	<p>March 21</p>
	<p>Flu Vaccinations</p>	<ul style="list-style-type: none"> • Flu vaccinations are also still taking place for our patients and have currently completed: • Over 65 = 1826 • 18-64 = 1548 • 6M-18 = 138 • 2-3 Yr = 164 	<p>AN to provide update at the next meeting</p>	<p>Mar 21</p>
	<p>Telephone and Video Consultations</p>	<ul style="list-style-type: none"> • Still being offered in the first instance although more face to face appointments now taking place and the practice is really utilising the use of SMS Text messages to provide information. 	<p>Update numbers on next practice update to PPG</p>	<p>Mar 21</p>
	<p>Friends and Family Feedback</p>	<ul style="list-style-type: none"> • Remains consistently high although AN did report more instances of Reception Staff upset some telephone calls from patients. The reception team do an amazing job. 		
	<p>Research</p>	<ul style="list-style-type: none"> • The practice is expanding its research service most of which relates currently to COVID. AN provided an overview – which is explained on our website 	<p>Invite Lewis Research Administrator to the next meeting</p>	<p>Mar 21</p>

5.	Operations Lead Update	<ul style="list-style-type: none"> KC gave an update relating to our Training Practice Status. Due to Covid we were taking slightly less Medical Students although we did have 1Year 4 Student starting 11 Feb 21 to June 21. 	KC to add piece to next PPG Newsletter	Mar 21
6.	Patient Engagement Lead	<ul style="list-style-type: none"> SH provided an update on Acute Home Visit Requests, Daily Calls to patients diagnosed with covid 19. Dr Hussain also provided an update on the work he was completing on the Covid Virtual Wards and how this kept patients in the community as much as possible. Work was also taking place on a referral pathway within the community for Long Covid. Discussion took place re information provide relating to alcohol awareness and it was agreed any needing to be referred to Inspire could receive the information via accurx 	QH to update at the next meeting	Mar 21
7.	Quality Lead	<ul style="list-style-type: none"> NW provided an update most of the work completed related to Covid Appointments and the process in booking the appointments, 	NW to provide numbers completed at the March Meeting	Mar 21
8.	Date and Time of next meeting	<ul style="list-style-type: none"> TBC March 21 		