

## Darwen Healthcare Patient Participation Group Monday 15<sup>th</sup> November 2021 5:30 – 6:30 pm

Name	Position	Int	Attended
Barry Ashbolt	Chair	BA	yes
Ann Crook	Vice Chair	AC	yes
Alan Pickup	Secretary	AP	yes
Ian Townsend	Member	IT	yes
Karen Narramore	Member	KN	yes
Christine Sharples	Member	CS	yes
Carol Guys	Member	CG	yes
Ian Townsend	Member	IT	yes
Jessica Mottershaw	Member	JM	Apologies
Brian Taylor	Member	BT	Apologies

Name	Position	Int	Attended
Ann Neville	Practice Manager	AN	
Nicola Wright	Quality Lead	NW	
Kim Cunningham	Operations Lead	KC	
Dr Qashuf Hussain	GP Partner	DR H	

No	Item	Content	Action	Deadline
1.	<b>Welcome - Chair</b>			
2.	<b>Apologies - Sec</b>	Brian Taylor, Dr Hussain		
3.	<b>Minutes of the last meeting - Chair</b>	Minutes of the meeting held on the 6 <sup>th</sup> /7 <sup>th</sup> Sept 2021 accepted as a true record		
4.	<b>Practice Update – Ann Neville</b>	Practice extremely busy with multiple Covid Vaccinations clinics being run trying to hit target of 68% of eligible patients vaccinated, decision taken to take on the age 40 – 65 cohort unless needed for medical reasons, taking the opportunity to invite those who have not had a health check recently to have one whilst at the centre for vaccination. Hoping to complete all clinics by end of November as there are many targets for regular work outstanding including smear tests, health checks for Learning Disability and older patients. Also need to catch up on Shingles and Pneumococcal Vaccinations. Children’s Themed Flu clinics have gone down well, minion and Halloween. Little gift and fruit shoots. Looking at doing a Christmas themed with a chocolate selection pack as a treat. Weight management clinics being run to help with the numbers of obese individuals which has not been		

		helped with lockdowns etc. Learning Disability and Hypertension registers need to be reviewed.		
		Patient list has now reached 13000 registered patients, new GP's now in post and trainee Dr IGE, who will complete his training shortly, to be employed as a 6 session GP in the new year .Two new nurses starting in January.		
		It was mentioned that capacity may be increased in practice if the new tablet based preventive for Covid is developed. Discussion around anti vaxxers and whether compulsory vaccination or lockdown like Austria for non vaccs. All NHS front line staff to be mandated for vaccination.		
		Ann mentioned that A&E major crisis patients being deferred to practice.		
		AC mentioned anomalies on the booking system on myGP, NW to check and report back	NW	
5.	<b>Flu Clinics &amp; Covid</b>	Included in previous article		
6.	<b>Newsletter – Ann Neville</b>	Suggestions include: Promoting Dry January and other loneliness initiatives Barry to find out details Practice update = Dr Ninan Introduction of new staff – Ann / Alan Stats on virtual / face to face consultation – Ann Information on Long covid initiatives – Ann Day in the life of a GP – Dr Hussain December opening times Other suggestions welcome to be sent to Alan by first week Dec	All	
7.	<b>Patient Feedback – Christine Sharples</b>	CS reported A patient who knows we have a ppg called me to say what a positive experience she has had whilst having both her flu & booster vaccinations. She especially praised the staff at the St Edwards Community Centre session she attended for their organisation, cheerfulness & how safe she felt.		

		<p>The same applied to her booster vaccination experience. In fact as a person who has been shielding all her Covid vaccine experience's , in fact all her practice contacts have been excellent.</p> <p>She wanted to publicly say thank you to everyone in the practice &amp; is so fed up of GP practices getting such bad media coverage.</p> <p>She asked if the PPG could pass on her thanks publicly. I suggested that I requested her thanks to be recorded in the PPG minutes.</p> <p>Ann N mentioned that Dr Umer had received good feedback in the recent Friends and Family test and was pleased that the patient had mde the feedback</p>		
8.	<b>Breast Feeding and Post Natal check-up</b>	Group agreed that the Breast feeding leaflet was good to be released, it was felt the at Covid should be dropped from the Post Natal and this was now mainstream for the foreseeable future	<b>Alan to update leaflets</b>	
9.	<b>Loneliness, Christmas and Bereavement</b>	Look at promoting dry January, loneliness and bereavement services. Barry to check with Public health and the council on material and support services. Al mentioned that the Carers Service ran a life after Caring to help people dealing with adjustment after the loss of a loved one. Alan to check next session	<b>Barry Alan</b>	
10	<b>AOB</b>	Alan asked if future meetings could be recorded for minuting purposes It was agreed		
11	<b>Tuesdays Meeting Notes</b>	17 <sup>th</sup> January 2022 Ann to contact Jessica and invite Alan & Barry if available	<b>Ann</b>	
12	<b>End of Meeting</b>	There being no further items the meeting closed at 18:30 with seasons wishes being shared by the group		
13	<b>Date of Next Meeting</b>	17 <sup>th</sup> Jan 2022		

Date	Meeting
17/01/2022	PPG Meeting
21/03/2022	PPG Meeting
16/05/2022	PPG Meeting
18/07/2022	PPG Meeting

19/09/2022	PPG Meeting
21/11/2022	PPG Meeting & AGM